

Date: October 19, 2022

To: Participating Lenders & Servicers

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From: Betty Temple-Putnam, Sr. Vice President of Single-Family Programs

Re: MHC Lender Notice – New Loan Registration System Conversion

This notice serves to notify MHC Lenders & Servicers that MHC will be upgrading from our current Mitas Windows Registration system to the Mitas Web version beginning at 9 a.m. on November 7th. Our current Windows version will no longer be available as of 5 p.m. November 4, 2022, to complete the data conversion.

Training material will be sent out to all lenders via our Marketing email system on Monday, October 31st. This will allow all users time to review/question any of the steps to accessing and working within the new Web version of Mitas.

We're excited about the upcoming conversion and have found that the Web version will be a muchneeded change and a better experience for our users. You'll notice below that there will no longer be a branch code for the users. Your Lender No. (Currently called Originator No.), Username and Password will remain the same for the conversion. Of course, your passwords will still need to be updated every 90-days.

More to come but please make sure that **ALL** current users are signed up for our Newsletters found at the bottom of any of our website pages at <u>www.mshomecorp.com</u>. Complete the sign-up information, select "Lenders" and "Subscribe" so all users receive the training material.

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